

Truman Lakewood

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

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Percent of patients who reported that they "Always" received help as soon as they wanted.

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Percent of patients who reported that their pain was "Always" well controlled.

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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

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Percent of patients who reported that their room and bathroom were "Always" clean.

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Percent of patients who reported that the area around their room was "Always" quiet at night.

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Percent of patients who reported that YES,they were given information about what to do during their recovery at home.

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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).

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Percent of patients who reported YES,they would definitely recommend the hospital.